



**DO YOU HAVE A PROBLEM AND DON'T KNOW WHERE TO CALL?
ARE YOU NEW TO THE AREA?**

The San Lorenzo Village Homes Association gets calls on a daily basis from homeowners who have concerns, questions, or a problem and don't know where to call. Since we are not equipped to handle every problem, this list

will provide you with the proper agency and telephone numbers to contact in order to get assistance.

Below are the numbers that are frequently requested.

Traffic problems, parking violations, non-emergency disturbances:	
Sheriff's Department... (Abandoned vehicles in the street) 24 hour	510-667-7869
Sheriff's Department non-emergency	510-667-7721
San Lorenzo Community Policing Deputies	510-667-7770
California Highway Patrol (toll-free, Mon-Fri, 8AM-5PM)	510-581-9028
(After hours & weekends)	1-800-540-7434
Potholes, debris in roadway, graffiti. Obstructed street signs, etc:	
Alameda County Public Works Dept	510-670-5500
Alameda County Planning Dept.	510-670-5400
Alameda County Permits Dept.	510-670-5403
ANY PLANS SHOULD BE CLEARED BY ASSOCIATION FIRST!	
County Tree Cutting Permits/Info and Tree Ordinance	510-670-6467
Sewage Troubles – garbage cans left in the street:	
Oro Loma Sanitary District	510-276-4700
Water service:	
EBMUD	510-483-3540
Garbage & Recycling, special pickup scheduling, problems with service:	
Waste Management of Alameda County	510-613-8710
Gas and Electric service or problems:	
P.G.&E.	1-800-743-5000
Burned out Street Lights:	
Alameda County Street Lighting (call with pole number & nearest address)	510-670-5518
Hayward Airport Noise Complaints:	
Hayward Airport Noise Hotline	510-293-8692
Fire Hazards/Code Enforcement:	
Alameda County Zoning	510-670-6400
Health Hazards: garbage, rodents, dog feces, mosquito control, etc.:	
Alameda County Vector Control	510-567-6800
Alameda County Environmental Health	510-567-6700
Wild/dangerous animals, dogs running loose, fanciers permits, pickup of traps:	
Alameda County Animal Control	510-667-7763
Transportation for Physically Disabled:	
East Bay Para Transit	510-287-5040
Poison Information:	
Poison Control	1-800-523-2222
Hayward Recreation District (Camps/Classes etc. for Residents)	510-881-6700
Other Agencies:	
Alameda County Library (San Lorenzo Branch)	510-670-6283
San Lorenzo Unified School District	510-317-4600
San Lorenzo Post Office	1-800-725-2161